

Return Policy

No returns or refund, only credit or exchange.

- 1. No returns** will be **accepted** without return authorization (RA number). Strictly **No Exceptions**.
- Fuzion Inc/ International Trade, must be notified of any **returns or broken items** within **7 days** upon shipment received at the destination.
- All missing items must** be reported to your sales person within **48 hours** upon shipment received at the destination.
- Shipping box** of the concerning damaged item(s) **must be saved**.
- The copy of the **invoice**, with items **highlighted/circled**, must be **faxed or emailed** and also must be **included in the return box**.
- Any merchandise that has been price tagged or has any type of labeling that is not ours will not be accepted.**
- All returns must** be wrapped securely in original shipping material; any **shattered or broken** items due to negligible packing **will not** be **accepted** for replacement nor credit.
- International Trade reserves the right to **refuse any claims**, if any of the return requirements are not followed.
- All packing process and order preparations are monitored and video recorded. Any claim, in question, will be reviewed thoroughly.
- Recordings are available upon request.