

Return Policy

No returns or refund, only credit or exchange.

1. **No returns** will be **accepted** without return authorization (RA number). Strictly **No Exceptions**.
2. Fuzion Inc/ International Trade, must be notified of any **returns or broken items** within **7 days** upon shipment received at the destination.
3. **All missing items must** be reported to your sales person within **48 hours** upon shipment received at the destination.
4. **Shipping box** of the concerning damaged item(s) **must be saved**.
5. The copy of the **invoice**, with items **highlighted/circled**, must be **faxed or emailed** and also must be **included in the return box**.
6. **Any merchandise that has been price tagged or has any type of labeling that is not ours will not be accepted**.
7. **All returns must** be wrapped securely in original shipping material; any **shattered or broken** items due to negligible packing **will not** be **accepted** for replacement nor credit.
8. International Trade reserves the right to **refuse any claims**, if any of the return requirements are not followed.
9. All packing process and order preparations are monitored and video recorded. Any claim, in question, will be reviewed thoroughly.
10. Recordings are available upon request.